EDGE Licensing

Welcome:

Welcome to EDGE^R, Autodesk's Solution Partner for the Precast Industry! Below you will find information on obtaining a valid license code for your EDGE^R and/or EDGE^ERP product.

Background:

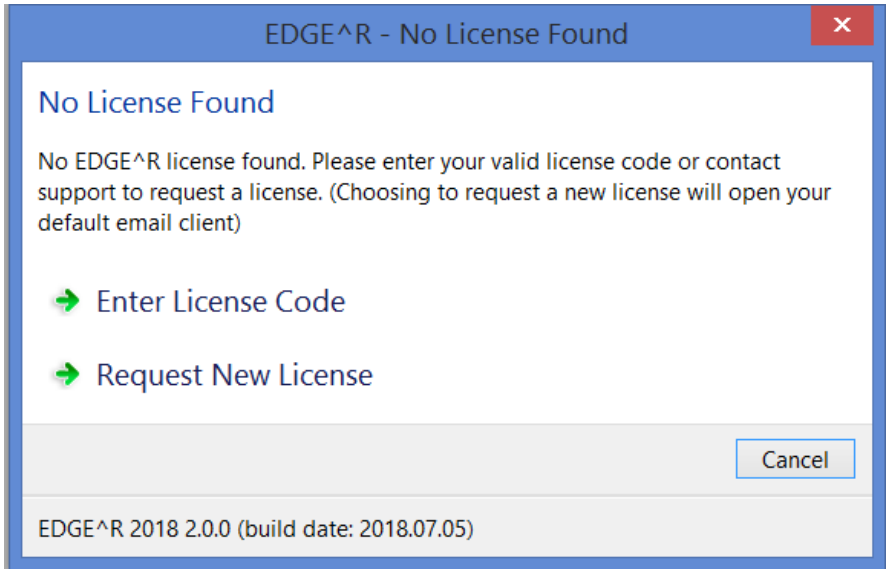
EDGE is licensed on a per-computer locked basis. This means that the license code you receive for EDGE^R or EDGE^ERP will be custom for your particular machine. You will need to provide some information about your machine in your license request in order to have a license code generated. You will find more detail on that below.

Once EDGE is installed on your computer, when Autodesk Revit starts it will attempt to load the EDGE solution. At this point EDGE will look to see if a valid license code exists on your machine. If that code exists, EDGE should load as normal. In the case that it is not found or is expired, you can read below for specific information on various informational dialogs used during the license configuration process.

Standard License Request Workflow:

When you receive your copy of EDGE^R or EDGE^ERP, you will need to go through the license request process. The general overview of the steps is here **Note: Be sure that you are connected to the internet during this process**:

1. After installing EDGE^R or EDGE^ERP, the first time you run Autodesk Revit you will see the missing license file dialog. Note that this is expected behavior and simply means that you have not yet entered a valid license code for the EDGE product. Additionally, if it has been detected that you have not accepted the End User Licensing Agreement, you will be given the option to accept it. Please select "Request New License" to go to the License Request Form.



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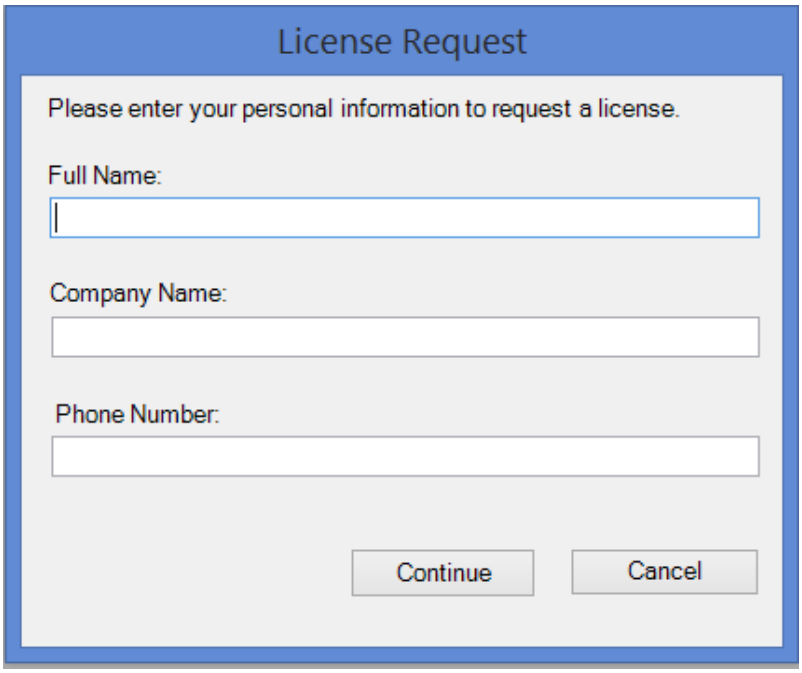
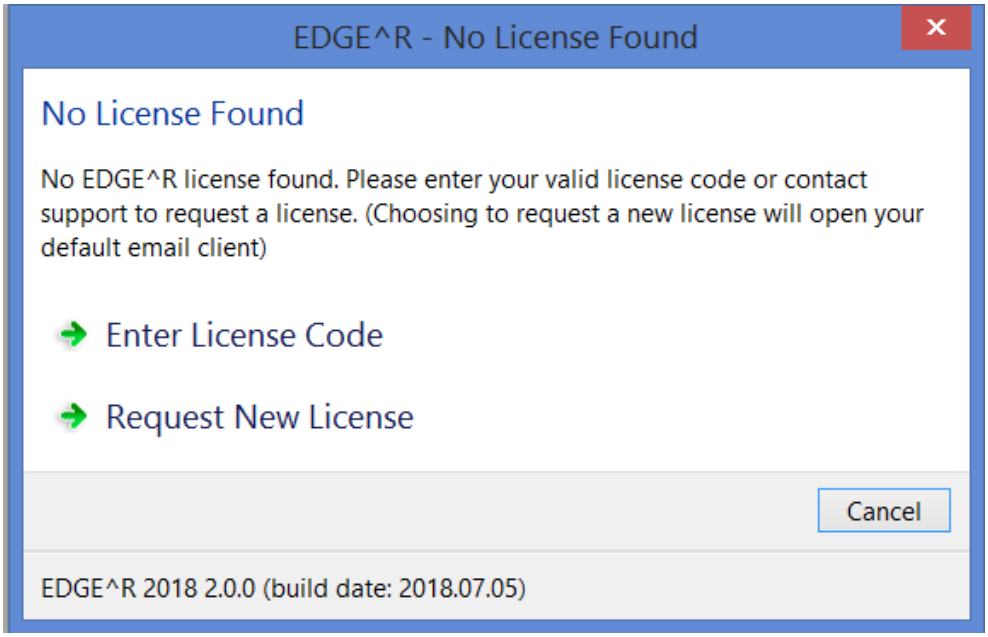
2. You will then be taken to the License Entry Form:



   a. This is the dialog where you will enter your personal information to request your license.

3. Next, your default email client will open with an email populated with all the information you need to request a license. At this point, double check your information to make sure it is correct before sending your request email to edge@ptac.com. **NOTE: Be sure to include all information in the license request.**

4. Once you have e-mailed this information to edge@ptac.com and received your license code, on starting Revit again, select "Yes" in the Missing License File dialog and you will be taken to the License Configuration Dialog. Enter your new license code where indicated:



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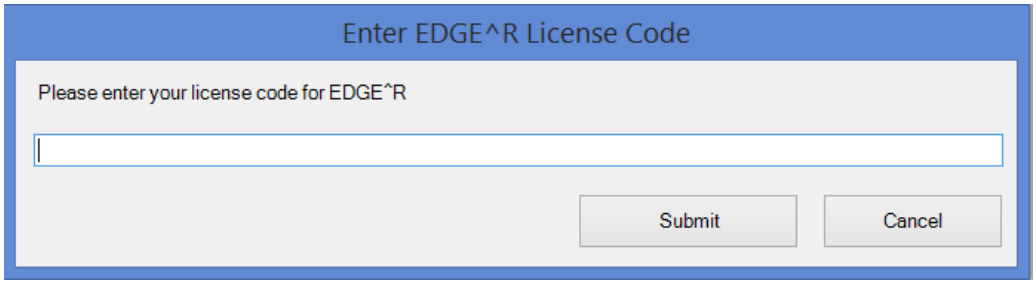
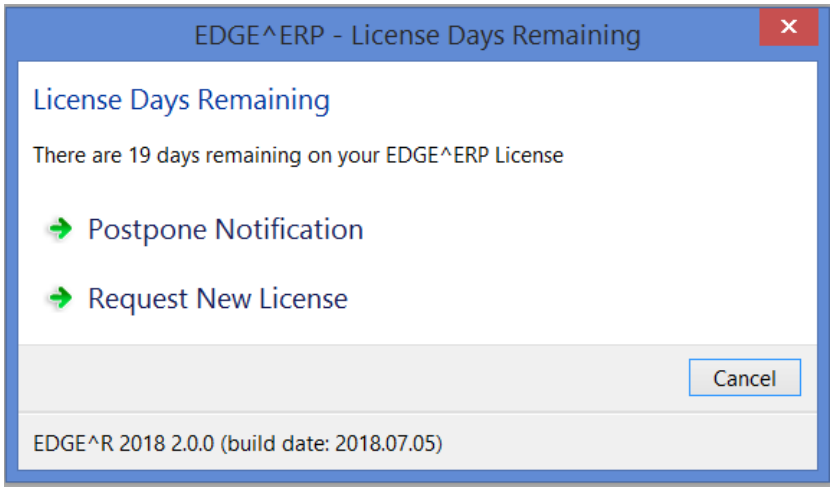
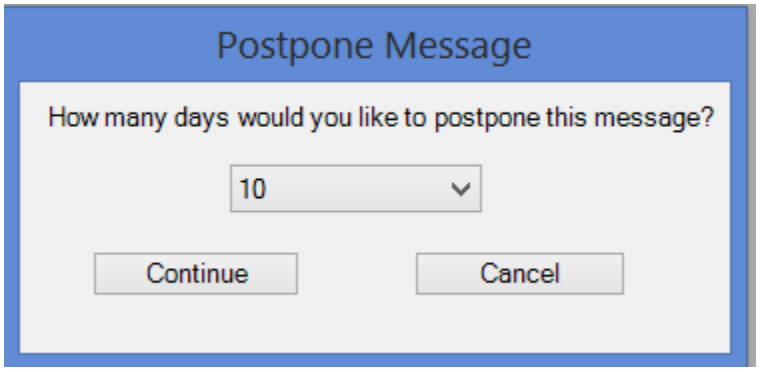


5. After entering your code and pressing “Submit” you should see a dialog showing the remaining days on your license (if applicable) with the option to postpone the message or request a new license:





6. If you encounter any issues during this process, please contact support at edge@ptac.com **Note: If your license is expired or otherwise invalid, the process is similar.**

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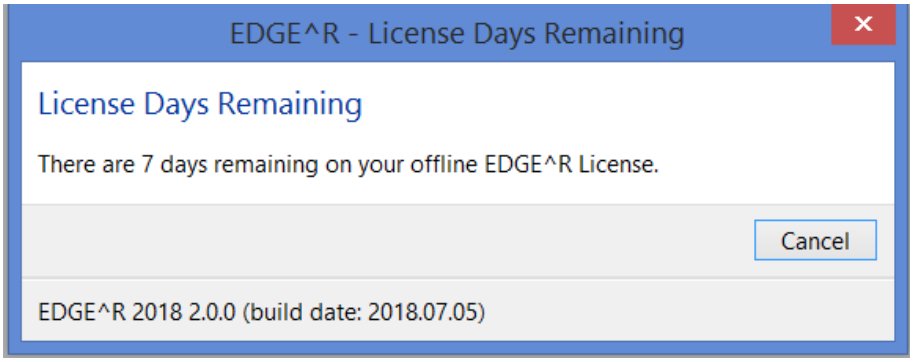
Offline Licenses:

If you are working offline, you will have seven days (or less if your license's expiration date is less than seven days away) to use EDGE until your offline license expires and you will be required to re-validate your license:



To re-validate your license, you must open Autodesk Revit with a valid internet connection. This will reset the timer on your offline license.